February 28, 1966

SERVICE BULLETIN #15

TO: All Major Pump Customers

SUBJECT: Installation of Mid-Ship Pumps

Gentlemen:

On installation of Hale Mid-Ship pumps, the forgotten man is sometimes really forgotten. Woe to the poor service man, the man who has to accomplish the impossible. He must be ambidextrous, even tempered and a good customer relations man, although he is often thought of as a so and so. The reason for all of this is the built-in lack of access to the mid-ship fire pump. Recently we were crowned in glory. Yes sir, did you ever have to drop the lower half of a pump body and find that on the cab forward trucks, the transmission is located directly beneath the pump. What a king size repair job that is.

Our Q, QLD, QSM and QSD pumps were designed to drop out from the bottom because accessibility to the top became impossible and now, lo and behold, what was thought to be an impossibility has come true; the truck transmission has closed off the bottom. On these installations, we are at an impasse on what should we do - remove the transmission or get out the saber saw and start cutting.

On installation, to keep labor cost on future repairs as low as possible, care should be exercised that the transmission does not shut off the bottom so the lower half can be lowered.

Very truly yours, HALE FIRE PUMP COMPANY

C. R. Shaffer

Service Manage