

January 4, 2018

SUPPLEMENTAL INFORMATION IDENTIFICATION OF RELIEF VALVES AFFECTED HALE SB149 - NHTSA RECALL 17-E056

Valued Hale Pump Customer,

Hale released a recall under SB149 (NHTSA 17-E056) in late 2017 to vehicle manufacturers. There are some relief valves that may have snap rings that were supplied to Hale that were not stainless steel as specified. While there were only a couple cases where corrosion led to reduced life, Hale is providing repair kits and labor to ensure reliability. See official recall document SB149 for details.

This supplemental bulletin is provided to assist relief valve identification in affected vehicles. Please note that if you have not received notice with matching VIN number or Hale serial number then this notice does not apply to your vehicle.

In addition, if the relief valve system has already been serviced or maintained at any time in the past, the Hale repair kits always included the proper stainless steel snap ring and no further action is needed. Fleet service records at the owner, dealer, or service center should be checked to see if the relief valves have already been serviced using a Hale repair kit. If they have been serviced or maintained, they are not part of this recall. Dealer, Service Center, or Owner Records can provide this information.

Vehicles affected by the SB149 recall will have a PM control hand wheel and placard on the pump panel as shown in the picture on the right. This includes TPM relief valve systems that include the pressure indicator shown. Also included in the recall are QG, and P Series relief valves which have a similar hand wheel and placard without the pressure indicator. This includes the P30, P35 and P40 relief valve systems.







P SERIES RELIEF VALVE





QG RELIEF VALVE



Repair Kit Part Numbers:	
546-00066-000	Repair kit for QG/P35/P40 Relief Valve Retaining Ring
546-00066-001	Repair kit for P25/P30 Relief Valve Retaining Ring

If the vehicle is equipped with a TPM it will have both a QG relief valve installed in the pump body and a PG30 installed to dump water to the ground. Therefore one of each kit will be required.

Some custom vehicles may have more than one QG or P series relief valve but there will be only one hand wheel control on the panel.

Instructions should be included with the parts shipment:

FSG-INS-00050 QG / P35 / P40 Relief Valve Repair Instructions FSG-INS-00051 P25 / P30 / PG30 Relief Valve Repair Instructions

Please contact Hale Customer Service at Haletechnicalservice@idexcorp.com using the subject line SB149 Attention: Joe Neal if you need assistance, or call Joe at 1-800-533-3569. Please provide Hale serial number and VIN numbers for the affected vehicle(s).

Thank you for your attention to this issue and support of Hale Products.



