To: All UltraView Customers  
Subject: Protection of Video Input Circuits

Due to the nature of video input circuits, it is difficult to protect the physical inputs from damage when exposed to voltage on the ground side of the video circuit. It is imperative that care is taken during the installation process to prevent the video circuits from being exposed to power of any kind. Failure to adhere to this recommendation will result in irreparable damage to the display and will void the warranty. When using RCA style connectors the outer metal portion of the connector is actually attached to the display’s internal video ground circuit. Any exposure of this portion of the connector to power will result in damage to the display.

Oftentimes the displays are mounted in areas where there are power distribution circuits nearby. Extreme caution should be used when installing displays in these areas to ensure the video circuits do not come in contact with these power distribution circuits.

As always we appreciate your interest in Hale Products and the Class1 brand of electronics. If you have any questions please do not hesitate to contact customer service at 800-533-3569.

Sincerely,
Chuck Hutchins  
Product Manager

July 11, 2016