Verify that each unit has had the support bracket installed to support the brass tee in the lower radiator hose of the engine coolant circuit. See picture to the left.

If this bracket is not installed contact Hale customer service for part number 019-00951-000 & clamp part number 242-00027-001.

If a coolant leak is identified, it can be corrected by following the work instruction TRA-001. Proper clamps and proper torque applied would eliminate any further leaks.

If a leak has occurred and the coolant needs to be refilled, please follow work instruction FSG-INS-00032 Coolant Fill with Heating System. This will help to ensure that not air gets trapped in the lines and you can properly fill with coolant.
The heat shield behind the control panel is in place to protect the rear of the control panel from excessive heat that could occur with fuel fired heater operating in certain conditions. The original shield that was installed was not suitably durable and should be replaced with Hale P/N: 142-00021-000. Shield is flexible can be fastened with wire ties to the water manifold similar to the existing shield. Discard the original shield. The upgraded shield is available at no charge from Hale Products.

The highlighted portion in picture below displays the areas to which the heat shield can be fastened to. Enclosure has been hidden for clarity purposes.